

Monthly promotions

December 2019 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods

Mail piling up this holiday season?



Switch your account to paperless billing and never receive a paper bill from PSE again. That's right, sign up for paperless billing and you'll receive your PSE bill notification by email. Securely make payments online using your credit or debit card saving you time, postage and a tree. It's the quickest and most convenient way to pay your bill.

Switch to paperless billing today at pse.com/paperlessbill.

There's no fee for paying online and it's available 24 hours a day, seven days a week. Still not convinced? Try it risk free. If you're not happy with paperless billing, you can switch back to paper statements at any time.



Support local projects working to reduce carbon dioxide

Want to improve the environment, but uncertain where to start? Participating in the Carbon Balance program lets our natural gas customers purchase third-party verified carbon offsets from local projects that work to reduce or capture greenhouse gases—so you can help an organization in our own backyard.

Starting at \$4 per month you can make an impact by offsetting the equivalent of removing 400 pounds of CO₂ from the environment. To sign up: pse.com/carbonbalance.

Help those in need

Consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To donate, include a little extra in your next PSE bill payment and specify the donation amount on your payment stub or when you pay online.

Know the signs of a natural gas leak

You can usually detect natural gas from an odor of sulfur or rotten eggs, though it may smell differently to you. But there are other tell-tale signs, especially outdoors: bubbles escaping through a puddle, dead vegetation where you wouldn't expect it, and dirt blowing up from the ground. Natural gas is lighter than air and will rise, and can be ignited by a spark from flipping a light switch. If you detect gas, don't hesitate! Leave the area, then call PSE at **1-888-CALL-PSE**, or call **911**.

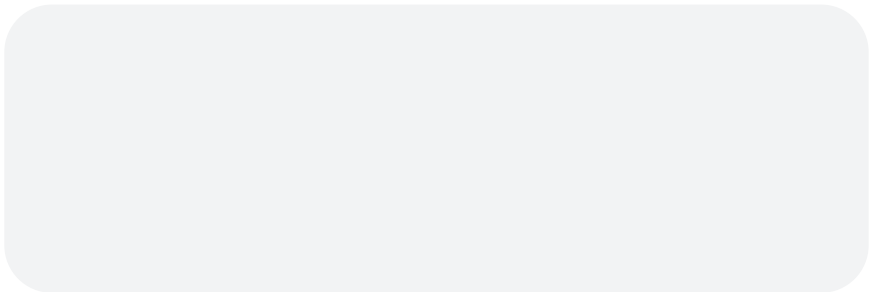
pse.com/detectaleak



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YOUR PUGET SOUND ENERGY BILL ENCLOSED



Help us help you.

You may qualify for assistance
with your heating bill.
Visit pse.com/help.





Customer service — guaranteed.

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. For more information, visit [pse.com/guarantees](https://www.pse.com/guarantees).





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This envelope is recyclable.

Happy Holidays

As 2019 draws to a close, we send our best wishes for the holidays and wish you a safe and happy new year. It's a privilege to serve you.

pse.com

Detail section

Transmission peak message for November

The past month's transmission system peak occurred on November 30 at hour ending 1000.

Customer
Account # 00000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2018.

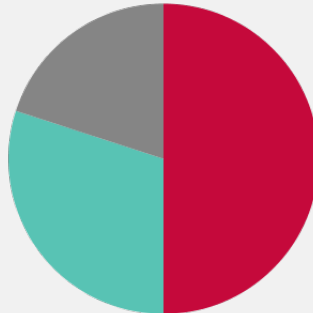
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

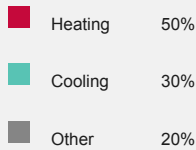
Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)