

Monthly promotions

March 2025 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



⊕ income-qualified higher rebates

Efficiency Boost makes energy-efficient upgrades more affordable with increased rebates for income-qualified customers.

Our boosted rebates are available for everything from efficient appliances and smart thermostats to heat pumps and more. Improve the comfort and efficiency of your home for less and lower your bill long term.



Learn more about the income guidelines, available rebates and qualifying products at pse.com/boost.



Clean energy 101: Energy saving thermostat tips

Saving energy is a crucial part of transitioning to cleaner energy — and lowering your energy costs. Easily reduce your energy use by setting the right temperature on your thermostat. Set your thermostat to 68° F when you're at home and awake and between 58-61° F when you are asleep. Technology like smart thermostats can help you gain even more control over your home's temperature. Learn more about the clean energy transition at pse.com/clean-energy-basics

Safety tip: Smell gas? Leave, then call 911 or PSE

Natural gas, which is primarily methane, is colorless and odorless in its natural state. An odorant called mercaptan is added to give it a sulfur or rotten egg smell to help detect a leak. If you suspect a natural gas leak, don't activate anything that could create a spark; turning on the lights or ringing the doorbell could ignite the gas. Leave the area, then call us at 1-888-225-5773, or call 911.

Customer service guaranteed

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.



Appointment
service guarantee



24-consecutive-hour
non-major storm power outage
restoration guarantee



120-consecutive-hour power
outage restoration guarantee.

Conditions apply. More at pse.com/guarantees



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YOUR PUGET SOUND ENERGY BILL ENCLOSED

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Spend less time paying bills by enrolling in AutoPay.
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BELLEVUE, WA 98009-9269



Spend less time paying bills by enrolling in AutoPay.
Learn more at pse.com/payment.



This envelope is recyclable.

March 2025 bill print messages

Summary page

Get help with your energy bill

Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance.

pse.com/assistance

Transmission Message

This past month's transmission system peak occurred on February 12 at hour ending 0800.

January 29th Price Change – Bi-monthly electric customers only

Your bill reflects changes in rates that went into effect on January 29, 2025.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2025

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

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pse.com

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