

Monthly promotions

March 2020 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Beware of scams

Stay informed to protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics.

What to do and know about scams:

- We never ask or require customers who have delinquent accounts to purchase a prepaid debit card to avoid disconnection.
- Our customers receive several communications related to bill payment before any disruption in service.
- When it comes to bill payment calls, our vendors do not call after noon on Saturdays and do not make any calls on Sundays; any calls during those periods are red flags.

For more information on how you can protect yourself from a potential scam, visit pse.com/scamalert.

Wondering if there's help for high bills?

We have resources you can tap into any time of year, like our bill help and weatherization assistance programs.

You may be eligible for these funds or upgrades to weather-proof your home even when your account is in good standing and if you receive Federal LIHEAP.

It's easy to start your qualification online today at pse.com/help, or visit your local community agency to schedule your appointment.



Transforming our grid for a better energy future

Modernizing the grid using an advanced distribution management system is another way we're creating a better energy future. This cutting-edge technology means we'll be able to monitor and optimize control of our electric system in real time. This means faster outage restorations; a grid that's ready for batteries, electric vehicles and other new technology; and increased efficiency to support cleaner energy.

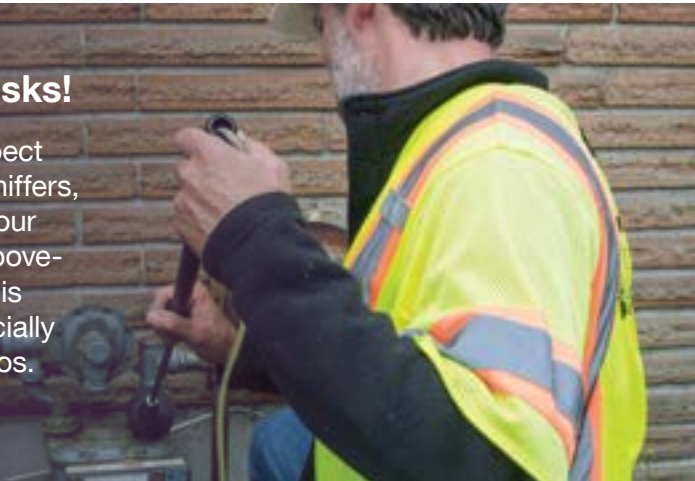
Learn more about how we're innovating and modernizing the grid at pse.com/TOGETHER.



How do you keep a gas system safe? "Sniff" for risks!

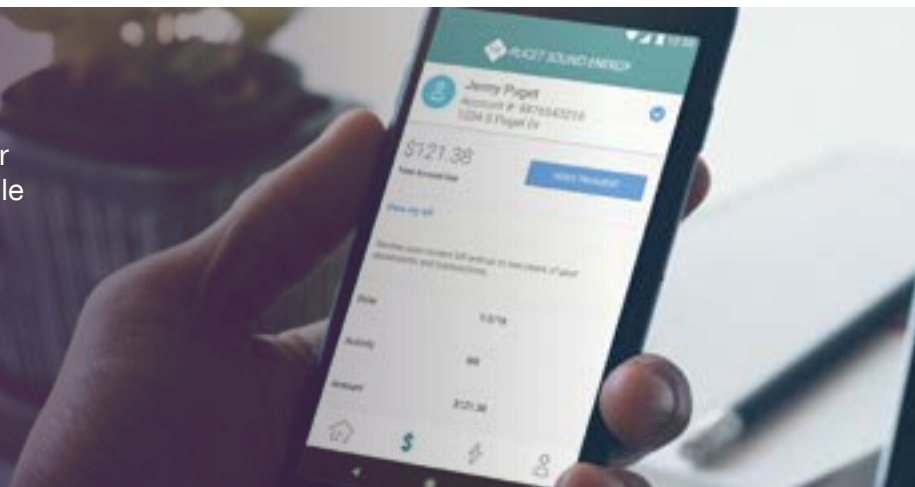
On a daily basis, technicians fan out across our service area to inspect our nearly 26,000 miles of natural gas pipeline. Carrying sensitive sniffers, they walk over mains in the street and service lines that extend to your house. They check for leaks and inspect the general condition of above-ground facilities, such as meters. Our service partner conducting this work is Hydromax USA. You may see Hydromax employees in specially equipped white vans bearing both the Hydromax USA and PSE logos.

pse.com/gasinspection



Difficulty paying your bill?

If you're having difficulty paying your bill, consider setting up payment arrangements to make multiple smaller payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Sign into your digital account or call us for more information.





P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

**TOGETHER, we're creating
a better energy future.**



See how we can create a
better energy future together
at pse.com/TOGETHER.

We'll work with you to help manage your bills.
Visit pse.com/lower to make payment arrangements.



PLACE
STAMP
HERE

BELLEVUE, WA 98009-9269





Help others stay warm

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



Get Help with your heating bill

Depending on income and household size, you may be eligible for free weatherization assistance as well as payment assistance.

pse.com/assistance

Detail section

Transmission peak message for February

The past month's transmission system peak occurred on February 4 at hour ending 1800.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2020

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

[ENERGY EFFICIENCY REBATES](#)



pse.com

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