

Monthly promotions

February 2020 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Glacier utility-scale battery project

TOGETHER, we're creating a better energy future.

Battery storage, an innovative energy solution

Batteries have the potential to solve energy challenges we all care about. They can provide temporary back-up power when you experience an outage, store energy from solar panels, and help businesses manage their usage—just to name a handful of applications. Their ability to provide storage for renewables, like wind and solar, can also support our customers' and PSE's desire for cleaner energy.

That's why we're testing and installing batteries in a number of local places to evaluate how this exciting and evolving technology can provide safe, reliable and affordable options for homes, businesses and communities. We also offer guidelines if you're installing your own battery system.

By committing to innovation now, our battery projects and other investments in modernizing the grid are creating a better energy future for us all.

More at pse.com/TOGETHER.

Winterize your home to lower your energy costs

The colder the weather is outside, the more energy it takes to maintain the temperature inside your home. Now at pse.com/lower you can get free tips to save energy, save money, and stay comfortable during the cold winter months. You'll find tools to analyze your energy usage, Energy Advisors to answer your questions and resources for assistance with your winter bills.



Difficulty paying your bill?

If you're having difficulty paying your PSE bill, consider setting up payment arrangements, for smaller, multiple payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Visit pse.com and sign into your PSE online account or call us for more information.



We maintain our pipelines; you maintain yours

Some buried natural gas piping, such as piping to pools, hot tubs, barbecues and detached buildings, is owned by customers. PSE owns and regularly inspects the pipeline to your gas meter, but maintaining buried lines on the customer's side of the meter is usually the customer's responsibility. If your piping is not maintained, it may leak or corrode. Have a licensed plumbing contractor do the inspection and any needed repairs.

More at pse.com/maintainpiping.



Updates to your digital account

If you've recently accessed your online PSE account, you'll notice that we are asking you to verify your email. This update is intended for the continued security of your account, plus ensures that you receive future outage alerts and safety notifications. So if you haven't already done so, take a moment to sign in on pse.com and verify your account. Stay connected to stay safe.





P.O. Box 97034
Bellevue, WA 98009-9734

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FIRST-CLASS MAIL
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YOUR PUGET SOUND ENERGY BILL ENCLOSED

Winterize your bill

Money saving tips for winter heating [pse.com/lower](https://www.pse.com/lower).





Help us help you

You may qualify for assistance with your heating bill. Visit pse.com/help.



We'll work with you to help manage your bills.
Visit pse.com/lower to make payment arrangements.



PLACE
STAMP
HERE

BELLEVUE, WA 98009-9269





Help others stay warm

Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.



We're here to help

If you're having difficulty paying your bill, please call us or go to your myPSE account for payment arrangements.

pse.com/mypse

Detail section

January 1st Price change message – Bi-monthly electric customers only

Your bill reflects changes in rates that went into effect on January 1, 2020.

Transmission Peak Message for January 2020

The past month's transmission system peak occurred on January 14 at hour ending 1800.

Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

Account No: 000000000000

Your bill is due: MONTH 00, 2020

Amount due: \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at customercare@pse.com.

Thank you,
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

[ENERGY EFFICIENCY REBATES](#)



pse.com

You're receiving this email to notify you of an update to your Puget Sound Energy account. We will always send you notifications when there are important updates regarding your service or billing. If you wish to change your delivery preferences for other messages, please [sign in](#) to your account.

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