THE VOICE OF MYPSE



The latest news on what's powering our neighborhoods



Difficulty paying your bill?

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for multiple smaller payments over time. This can help you better manage your energy costs and keep your PSE account in good standing. Visit **pse.com** and sign into your PSE online account or call us at **1-888-225-5773** for more information.



We're making it easier to switch to an electric vehicle

PSE wants to make it easier for our customers to switch to a money-saving, emissions-reducing electric vehicle. Here's how we're doing it:

- Opened three public charging stations in 2021 with another three planned for 2022
- Installed charging stations at 35 multifamily properties and 40 workplaces
- Launched an interactive Electric Vehicle Guide for finding incentives, comparing models and more

- Helped provide electric vehicles and chargers to community-based organizations
- Hosting ongoing virtual events to answer customer questions on electric vehicles

Learn more about the how's and why's of owning, driving and charging an electric vehicle at pse.com/goelectric.

The myPSE app - Be in the know during power outages

The myPSE app goes beyond accessing your account and paying your bill. It's a vital resource in the event of power outages. Track and report power outages in your neighborhood, check on restoration times and get text updates.

Learn more: pse.com/app

Get your home ready for summer with energy efficiency rebates

Summer is on its way, and we can help you get ready! PSE has plenty of rebates to help you make energy efficient home upgrades for the warmer months ahead. Hosting an outdoor gathering? PSE Marketplace has rebates for outdoor lighting to brighten up your patio or deck. Messy after a long day in your garden? We have you covered with rebates on efficient washing machines, so you can wash away dirt while saving money, water and energy. Check out pse.com/rebates for all the ways to save.

Use your myPSE app for payments

Payments using your mobile app have never been easier. Your payment preferences are securely stored for future use and you have options to pay by PayPal, debit or credit card.

Can I plant around the green box?

You may have seen one of our green metal cabinets in your yard or along a street, but do you know what they are? Inside them are transformers that convert high voltage electricity to levels suitable for your home or business. For safe and reliable operation, keep shrubs at least five feet away. Don't cover, dig beside, enter or insert anything into these pad-mounted transformers. Call PSE if you see a damaged or an opened cabinet and please tell children not to play on or near them.

