

The latest news on what's powering our neighborhoods



### We have resources to help

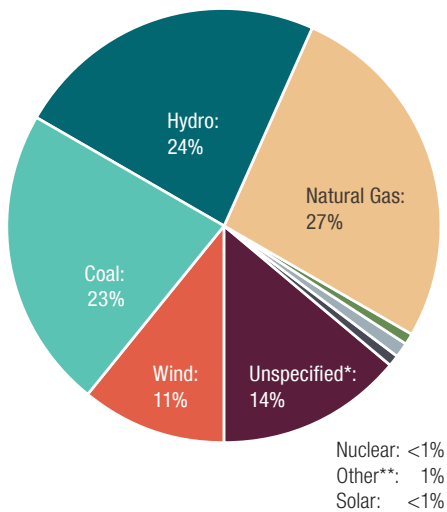
If you are struggling with high bills, we have home weatherization and bill assistance programs to help. It's easy to learn if you are eligible for home upgrades or billing assistance by going online at [pse.com/help](https://pse.com/help) or by contacting your local community agency to schedule your appointment.

## Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2020 are shown in the chart and graph:

### 2020 electricity fuel mix

Coal	23 %
Hydroelectric	24 %
Natural Gas	27 %
Nuclear	<1 %
Other*	1 %
Solar	<1 %
Unspecified	14 %
Wind	11 %
<b>Total</b>	<b>100 %</b>



\* PSE purchases energy from wholesale markets, which includes other utilities or registered power marketers with energy to sell. This purchased wholesale market power is commonly referenced in the Commerce Fuel Mix Disclosure as “unspecified”, but it is synonymous with market purchases.

\*\* Biomass, nonbiogenic, and petroleum.

Source: Published by the Washington Department of Commerce, October 2021, with data reported by PSE in August 2021.

## Aspiring to Beyond Net Zero Carbon by 2045

By 2045, we aspire to be a beyond net zero carbon energy company. We’re pursuing three pathways to achieve this goal equitably and sustainably:

- Reduce emissions from our electric and gas operations and electric supply to net zero by 2030, and have a 100% carbon-free electric supply by 2045.
- Aspire to reach net zero carbon emissions from natural gas used in customer homes and businesses by 2045.
- Partner with customers and other sectors to reduce carbon emissions across our state.

We invite you to join us. Together, we can create a clean energy future for all.

Learn more at [pse.com/TOGETHER](https://pse.com/TOGETHER).

## Testing your carbon monoxide detector keeps your family safe

Frequent testing of your carbon monoxide detector is important to ensure your family’s safety. Refer to your detector’s manual to familiarize yourself with the different types of alarms. Commonly, a detector that is low on battery will likely emit a short chirp every minute. To warn of dangerous CO levels, most detectors will beep 4 or 5 times in a row, about every 4 seconds. If that happens, leave the area, then call PSE or 911.

## Catch up with payment arrangements

Just by adding a little more to your bill each month, setting up a payment arrangement allows you to pay down your past due balance over a period up to 18 months. Select a payment schedule that works for you by choosing weekly, bi-weekly or monthly payments. Login into your PSE online account to set up your payment arrangement today.

## Beware of scams

Stay informed so you can protect yourself from fraud. Scammers can be threatening and clever in using new, deceptive tactics. What to know about scams:

- We never ask or require you to purchase a prepaid debit card to avoid disconnection, even if you have an overdue/past-due account.
- You’ll receive several communications related to bill payment before any service disruption.
- Our bill payment vendors don’t call after noon on Saturdays or all day Sundays; any calls during those periods are red flags.

Learn more about how you can protect yourself from a potential scam at [pse.com/scamalert](https://pse.com/scamalert).