

# Monthly Promotions

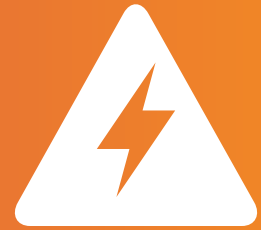
## January 2016 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## More deadly than a coiled rattlesnake

A downed utility line of any kind can kill you. Even a phone line, fence, guardrail or the ground under a downed line could be energized.

So don't take any chances. Stay away from all downed lines. Call us or **911** to report them.

[pse.com/electricsafety](http://pse.com/electricsafety)

## Watch out for winter's glaze

Snow and ice can damage your gas meter and leave you in the cold. Use a broom to gently remove snow and ice from your meter and pipes. When ice thaws, don't allow water to drip onto the meter equipment and refreeze. If you see ice build-up or suspect a problem, call us to report it.



## Keeping your lights on is a priority

So is keeping you informed when there's a power outage in your neighborhood. Use the online outage map or download the free myPSE app to report an outage and check status and estimated restoration times.

[pse.com/outagemap](http://pse.com/outagemap)



Area	Southeast Bellevue
Est. Restoration Time	Under Investigation
Last Updated	12/31 2:11PM
Start Time	12/31 1:57PM
Customers Impacted	2
Cause	Equipment Failure
Status	Crew being dispatched

## Let us help you manage your bills

If you're having difficulty paying your PSE bill, consider contacting your local, energy-assistance agency about making payment arrangements. Qualified income-eligible customers can apply for assistance

provided by us and the federal government. If you're not eligible, but still having difficulty paying your bill, please call us or sign in to your myPSE account.

[pse.com/mypse](http://pse.com/mypse)

## You have our guarantee

If you're having difficulty paying your PSE bill, consider setting up a payment arrangement, making smaller, multiple payments over time. A payment arrangement

allows you to keep your PSE account in good standing. To learn more about payment arrangements, please call us or sign in to your myPSE account.

[pse.com/mypse](http://pse.com/mypse)





P.O. Box 97034  
Bellevue, WA 98009-9734

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FIRST-CLASS MAIL  
U.S. POSTAGE PAID  
PSE

## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**

### **Help us help you.**

You may qualify for assistance  
with your heating bill.  
Visit [pse.com/help](https://pse.com/help).





## Customer service — guaranteed.

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. For more information, visit [pse.com/guarantees](https://pse.com/guarantees).





PLACE  
STAMP  
HERE

We'll work with you to help manage your bills. Visit **pse.com**  
or call **1-888-225-5773** to make payment arrangements.

BELLEVUE, WA 98009-9269





Go paperless.

Sign up to manage your account  
and pay online at **[pse.com/mypse](https://pse.com/mypse)**.



This envelope is recyclable.

## ***January 2016 bill print messages***

### **Summary page**

For all customers

#### **Happy New Year**

It's a great time to take easy steps to manage your energy use, save money and get bill-payment assistance.

[pse.com/save](http://pse.com/save)

### **Detail section**

All billing statements--electric and natural gas--on monthly and bi-monthly billing schedule

Your bill reflects changes in rates that went into effect Jan. 1. The listed rate item(s) that changed show the dates, prices and charges for each portion of the bill period when they were in effect.

Transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on December 30 at hour ending 1900.



Customer  
Account # 000000000000

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## Your energy bill

Amount due:

**\$000.00**

Bill due on Month 00, 2016.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

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**Note:** If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

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## Be prepared. Stay connected.

Now is the time to get prepared. Download the outage app onto your mobile device or tablet to track power outages in your neighborhood, report an outage, and check status updates and estimated restoration times.



[DOWNLOAD NOW](#)

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When you sign in to view and pay your bill and manage your account, link to [Important Information](#) about energy safety, emergency preparedness, customer services and ways to save energy.