Understanding your Net
(and Production) Metering bill 2020

PSE *PUGET SOUND ENERGY*

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⊙ Important Information   pse.com | f 🐦 •• ℣ 📷 ℣ ▶

Issued: November 27, 2015
Account Number: 200012345678

DUE DATE   December 16, 2015
TOTAL DUE $105.98

JENNY PUGET SOLAR
Serving: 12345 POWER AVE S, Bellevue

Your Usage Information
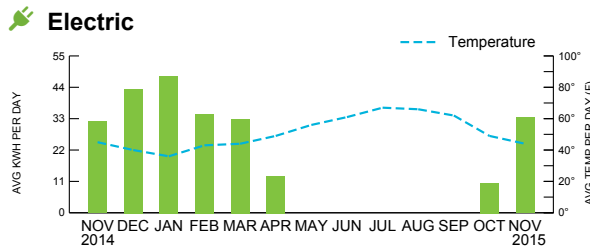
🔌 **Electric**

	Last Year	This Year
Average daily kilowatt hours	31.87	**33.21**
Average daily cost	$3.50	**$3.65**
Days in billing cycle	31	**29**
Average temperature	45°F	**44°F**

> ### Energy usage graph and table
>
> This graph shows your average daily electricity use above what your system produced over a 13-month period. If your system produced more energy than you used in a given billing period, the average daily usage will show zero.

Your Account Summary

Previous Charges:

Amount of Your Last Bill (dated 10/29/2015)	$	38.93
Payment received 11/9/2015 – Thank you!		−38.93
Past Due Amount	**$**	**0.00**

Current Charges:

🔌 Electric Charges	$	105.98
Total Current Charges	**$**	**105.98**
Total includes current and past due charges **Total**	**$**	**105.98**

Late Payments | A late payment fee of 1% per month will apply to past due charges, if any, and amounts unpaid more than 10 business days after the statement due date. Amounts will be considered delinquent if payment is not received on or before the due date.

> ### Monthly Energy Tip
>
> Save money and stay cool this summer. Add insulation to make your home more energy efficient throughout the year.

How to reach us

✉ Email: customercare@pse.com

📞 Customer Service: 1-888-225-5773   TTY: 1-800-962-9498
Hours: 7:30 a.m. – 6:30 p.m. M – F   TRS: 1-866-831-5161
Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

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Your Ways to Pay

🖥 **pse.com** to pay online or to find pay station locations

✉ Mail this coupon and make check payable to Puget Sound Energy

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Yes, I want to give $_____ to the
Warm Home Fund.

Puget Sound Energy
P.O. BOX 91269
Bellevue, WA 98009-9269

Your bill includes charges for electricity and/or natural gas, delivery services, general administration and overhead, metering, taxes, conservation expenses and other items.
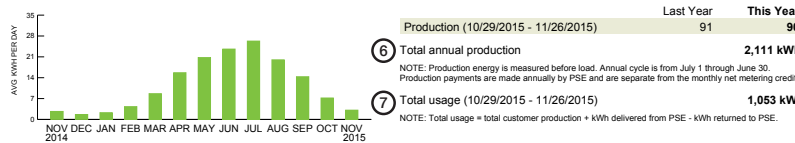
⚡ Electric Detail Information: 12345 POWER AVE S, Bellevue

Rate Schedule	Meter #	Start Date Read	End Date Read	Multiplier	Kilowatt Hours (kWh)	Electric Demand (kVA)	Reactive Power (kVAR)	Meter Read Type
Residential 7	U057260059	10/28 19792	11/26 20779	1	① 987	—	—	Actual Read
Returned	U057260059	10/28 7998	11/26 8022	1	② 24	—	—	Actual Read
Production	A987654321	10/28 11538	11/26 11628	1	③ 90	—	—	Actual Read

Your Electric Charge Details (29 days)

963 kWh used for service 10/29/2015 - 11/26/2015

	Rate x Unit	=	Charge
Basic Charge	$7.87 per month	$	7.87
④ Net Electricity			
Tier 1 (First 600 kWh Used)	0.091414 600 kWh		54.85
Tier 2 (Above 600 kWh Used)	0.110236 363 kWh		40.02
Energy Exchange Credit	−0.009279 963 kWh		−8.94
Power Cost Adjustment (10/29/2015 - 10/31/2015)	0.000000 99.621 kWh		0.00
Power Cost Adjustment (11/1/2015 - 11/26/2015)	−0.000528 863.379 kWh		−0.46
Other Electric Charges & Credits			0.60
Green Power Purchase	0.012500 963 kWh		12.04
Subtotal			105.98
Taxes			
State Utility Tax ($4.10 included in above charges)	3.873%		
Current Electric Charges		**$**	**105.98**

Definitions

Basic Charge — Covers the costs for meters, meter reading, billing and other costs that do not vary with energy use or the number of days covered by the bill.

Multiplier — Converts the amount of electricity used as measured by your meter into kWh.

kWh — Your use of electricity is billed in units called kilowatt hours. It is a unit of energy that equals 1,000 watts of electricity consumed in one hour.

Energy Exchange Credit — Federal Columbia River Benefits supplied by Bonneville Power Administration from low-cost power generated by federal hydroelectric dams.

Other Electric Charges and Credits — Includes the Conservation Program and Power Cost Adjustment (if any) charges, and the Merger, Federal Wind Power, and Renewable Energy credits.

Your Net Meter Banking Information   ⑤

Net meter prior period bank total	0 kWh
Current period bank added	0 kWh
End bank total	0 kWh

NOTE: Banked amount is deducted when kWh used exceeds kWh returned. Bank gets added when kWh returned exceeds kWh used. Under the terms of Schedule 150 the banked credit is reset to zero kWh at the end of March.

⚡ Electric Production Information

	Last Year	This Year
Production (10/29/2015 - 11/26/2015)	91	**90**
⑥ Total annual production		**2,111 kWh**

NOTE: Production energy is measured before load. Annual cycle is from July 1 through June 30. Production payments are made annually by PSE and are separate from the monthly net metering credit.

⑦ Total usage (10/29/2015 - 11/26/2015)	**1,053 kWh**

NOTE: Total usage = total customer production + kWh delivered from PSE - kWh returned to PSE.

Emergency or Power Outage
Dial 1-888-225-5773

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.
You will receive a $50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

You deserve excellent service.
Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**. If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.

♲ This bill is recyclable.

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① **PSE delivered electricity**

The amount of electricity delivered from PSE during the billing period.

② **Electricity returned to PSE**

The amount of electricity returned to the PSE grid during the billing period.

③ **Your renewable energy production**

For customers with an optional production meter, the amount of electricity your system generated during the billing period. Your home instantaneously uses a portion of this energy, so it will be greater than the amount of energy returned to the grid.

④ **Net Electricity**

The amount of energy that PSE charges you for equals the kilowatt-hours delivered by PSE minus the energy you returned to PSE during the billing period. If the amount is zero, then you returned more energy than you received.

⑤ **Banked kWhs**

If you produced more electricity than consumed, the excess kWhs will be added to your bank here. If you used more energy than you produced, any previously banked kWhs will automatically be withdrawn to reduce you Net Electricity charges.

Banked kWhs are reset to zero every March 31st. This allows net metering

credit to offset some or all of your annual consumption. Net Metering is not designed to compensate customers for producing more than they use annually.

⑥ **Your production**

For customers with an optional production meter, your total annual production from July 1 through June 30 is displayed here, and the production by month is shown in the bar graph to the left.

⑦ **Monthly energy use**

The total electric usage for the specified billing period represents the amount of electricity you produced, plus the amount received from PSE, minus the amount of electricity returned to PSE.