

# Monthly promotions

## November 2022 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Electric safety brochure](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## Be in the know during power outages

November is the middle of storm season in the Pacific Northwest and that means the possibility of power outages. One way you can be prepared is by installing the MyPSE app for your phone.

The MyPSE app makes it easy to report a power outage with the click of a button. You can also track the repair progress of outages in your area using the map and see estimated restoration times. Rest assured that you are up to date on outages in your neighborhood by setting your notification preferences.

Additionally, the MyPSE app provides convenient access to your account even when you are on the go. Pay your monthly bill, track your home's energy usage, and manage your billing preferences. Learn more at [pse.com/app](https://pse.com/app).

## Safety tip: Smell gas? Leave, then call 911 or PSE

Natural gas, which is primarily methane, is colorless and odorless in its natural state. An odorant called mercaptan is added to give it a sulfur or rotten egg smell to help detect a leak. If you suspect a natural gas leak, don't activate anything that could create a spark. Turning on the lights or ringing the doorbell could ignite the gas. Leave the area, then call us at **1-888-225-5773**, TTY: **1-800-962-9488**, or call **911**.

[pse.com/detectaleak](https://pse.com/detectaleak)

# Stay warm and save more this winter

We're here to help you save on energy-efficient equipment that can lower your bill this winter. Now through the end of 2022, we're offering an increased instant discount on electric hybrid water heaters, as well as increased rebates on weatherization upgrades, like insulation and air sealing. You can also get great deals on smart thermostats through PSE Marketplace.

Visit [pse.com/lower](https://pse.com/lower) to learn how you can save.



## 2021 Renewable Energy Report Card

From the renewable energy generated at Puget Sound Energy-owned wind and hydro power facilities as well as what is purchased from independent power producers, we are on track to meet and exceed the required 15 percent renewable energy target by year-end 2022. The target is based on the average amount of electricity PSE customers used the prior two years. The costs associated with the generated renewable energy and renewable energy credits were \$34.5 million per year at the time of acquisition and \$40.8 million for the qualifying renewable resource mix anticipated to be used in 2022.

Puget Sound Energy 2022 renewable energy target progress report card\*

	2020	2021	2022
<b>Target percentage</b>	15%	15%	15%
<b>Approved renewable energy target</b>	3,114,782 MWh	3,069,109 MWh	3,084,363 MWh
<b>Available renewable energy resources</b>	4,012,524 MWh	4,094,497 MWh	3,794,770 MWh

\* As required by the Energy Independence Act of Washington state

### Car touching a downed line? Wait for help to arrive.

If you find yourself in a vehicle that is touching a downed line or electrical equipment, and you're not in imminent danger, stay put. Call **911**, if you can, and wait until the power company can de-energize the line. Even if there's no sign of sparking, the vehicle and the ground around could electrocute you as you try to leave. The same is true for anyone who tries to approach you from outside the vehicle. Don't approach to help unless the power company has verified that the line is de-energized.

### See downed lines? Stay 35 feet away!

There's no sure way to tell if downed lines are energized or "hot," so treat them, and anything they touch, as if they could kill you. Fences, tree limbs, telephone lines and even the ground around a downed line can electrocute you if they're in contact with a power line. And did you know power lines can look just like telephone lines? Take no chances: Call the power company and stay away!

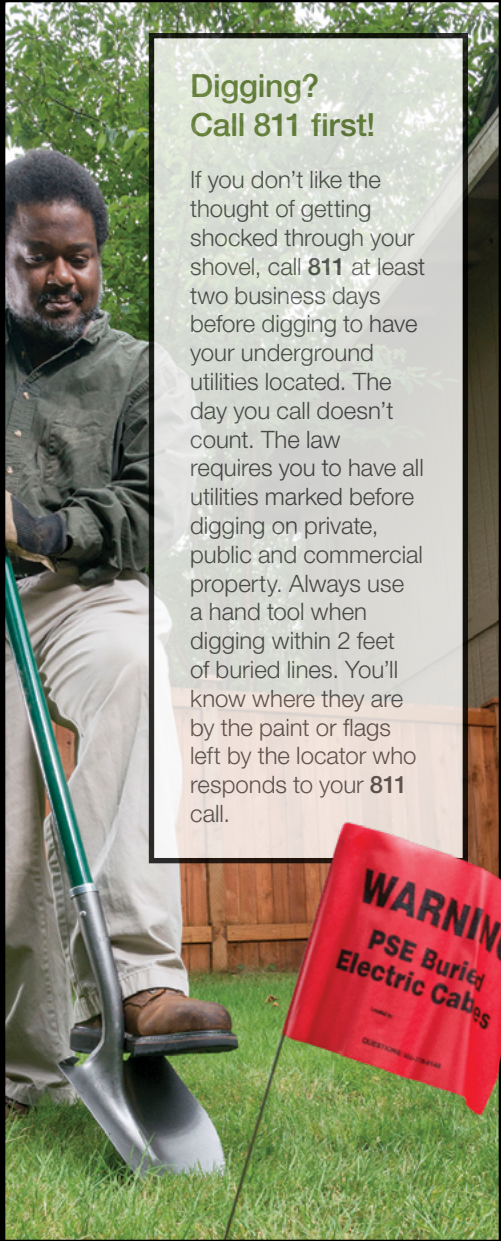
### Let that kite go!

Don't fly kites near overhead power lines. If a kite or Mylar-coated balloon should become entangled in a power line, or in a tree near a power line, let it be! Wood can conduct electricity, so building a tree house near a power line is also dangerous.

### Work safely around overhead lines

Always keep at least 10 feet—more for high voltage lines—between you and power lines. That goes for any equipment you're using, too. Avoid placing ladders near power lines, especially if they are aluminum. (Wood can also conduct electricity, but not as well.) If you need to trim trees around the line attached to your house, call the power company to de-energize it before you trim.

Greater than  
10 feet



### Digging? Call 811 first!

If you don't like the thought of getting shocked through your shovel, call **811** at least two business days before digging to have your underground utilities located. The day you call doesn't count. The law requires you to have all utilities marked before digging on private, public and commercial property. Always use a hand tool when digging within 2 feet of buried lines. You'll know where they are by the paint or flags left by the locator who responds to your **811** call.



### Power outage? Keep grills outside!

Never try to heat your house with a propane or charcoal grill or heater. They create carbon monoxide which can poison you if used indoors. Also, do not heat your house by running your gas oven with the door open.

 **PUGET SOUND ENERGY**

Puget Sound Energy  
P.O. Box 97034  
Bellevue, WA 98009-9734  
[pse.com/electricsafety](http://pse.com/electricsafety)



# HOW TO STAY SHOCK FREE



**DO THE SAFE THING.  
BE SMART AROUND POWER LINES.**



P.O. Box 97034  
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## **YOUR PUGET SOUND ENERGY BILL ENCLOSED**

### **Start saving today**

With energy efficiency rebates and offers.  
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This envelope is recyclable.

### **We're here to help**

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

[pse.com/paymentarrangement](https://pse.com/paymentarrangement)

### **October 1, 2022 Low Income Price change – Electric bi-monthly customers**

Your electric bill reflects changes in rates that went into effect on October 1, 2022.

### **November 1, 2022 Price change – Gas Customers Only**

Your gas bill reflects changes in rates that went into effect on November 1, 2022.

### **Transmission peak message**

This past month's transmission system peak occurred on October 25 at hour ending 1900.

## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2022

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

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Puget Sound Energy P.O. Box 97034 Bellevue, WA 98009-9734