

# Monthly promotions

## May 2021 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## The next step toward our clean energy future

### A message from PSE President and CEO Mary Kipp

We know our customers care about the environment. That's why PSE aspires to equitably and sustainably reach beyond net zero carbon emissions by 2045. We're aiming to not only slow climate change but to help the families and businesses we serve to reach zero carbon emissions as well.

There are different components that will help get us there, including the state's Clean Energy Transformation Act, a groundbreaking law that sets targets for our electric supply.

We're now developing a new clean electric energy plan with equity and community interests in mind, as we acknowledge that marginalized communities often don't get their voices heard. As part of this process, we have convened an Equity Advisory Group to lead discussions that will help us consider ways to equitably distribute benefits and reduce burdens that stem from electric planning decisions.

While we know we don't have all of the answers to climate change today, by partnering with our customers and the broader community, we aim for change that will make a difference in this global challenge. We invite you to get involved in the planning process. To learn more, visit [cleanenergyplan.pse.com](https://cleanenergyplan.pse.com).

## Thank you for your ongoing support in renewable energy

In 2020, over 80,000 customers participated in one of PSE's Renewable Energy Programs. Here is a breakdown of each program:

**Green Power:** more than 60,000 customers purchased over 511,150 MWh. Resources include 61.4% Wind from WA, OR, ID, and WY; 34.4% Solar from WA, OR, ID, MT and UT; 2.2% Biogas from WA, OR and ID; 1.4% Landfill Gas from WA, OR and ID, and 0.6% Geothermal from OR and ID.

**Solar Choice:** more than 10,000 customers purchased over 31,000 MWh of renewable energy generated by 100% solar. These solar resources are all located in Washington, Oregon, and Idaho.

**Carbon Balance:** more than 18,000 participants purchased 34,359 carbon offsets, a carbon reduction equivalent of over 75 million pounds. These resources include Improved Forest Management (55%) and Methane Capture (45%) facilities located in Washington State.

To learn more visit, [pse.com/renewables](https://pse.com/renewables).

## Our new aspiration: Beyond Net Zero Carbon by 2045

With this ambitious goal, we envision the energy we provide not only slowing climate change, but helping reverse it. Learn more about our pathways to go Beyond Net Zero Carbon at [pse.com/TOGETHER](https://pse.com/TOGETHER).

### Can I plant around the green box?

You may have seen one of our green metal cabinets in your yard or along a street, but do you know what they are? Inside them are transformers that convert high voltage electricity to levels suitable for your home or business. For safe and reliable operation, keep shrubs at least five feet away. Don't cover, dig beside, enter or insert anything into these pad-mounted transformers. Call PSE if you see a damaged or an opened cabinet and please tell children not to play on or near them.

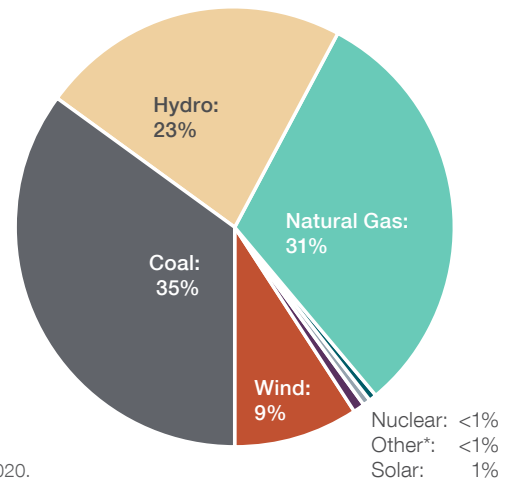


## Diverse resources powering your home and business

The electricity generated for you uses a diverse mix of resources. The fuel mix resources used for generating electricity delivered in 2019 are shown in the chart and graph:

2019 electricity fuel mix

Coal	35%
Hydroelectric	23%
Natural Gas	31%
Nuclear	<1%
Other*	<1%
Solar	1%
Wind	9%
<b>Total</b>	<b>100%</b>



\*Biomass, non-biogenic, and petroleum.

Source: Published by the Washington Department of Commerce, October 2020, with data reported by PSE in August 2020.



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## **May 2021 bill print messages**

### **Summary page**

#### **We're here to help**

If you're having difficulty paying your PSE bill, consider setting up payment arrangements for smaller, multiple payments over time. Sign in to your account or contact us.

[pse.com/paymentarrangement](https://pse.com/paymentarrangement)

#### **Transmission peak message for April 2021**

This past month's transmission system peak occurred on April 5 at hour ending 0900.

#### **May 1st Price change. (Will go to all gas/electric customers in May)**

Your bill reflects changes in rates that went into effect on May 1, 2021.



## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2021

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

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