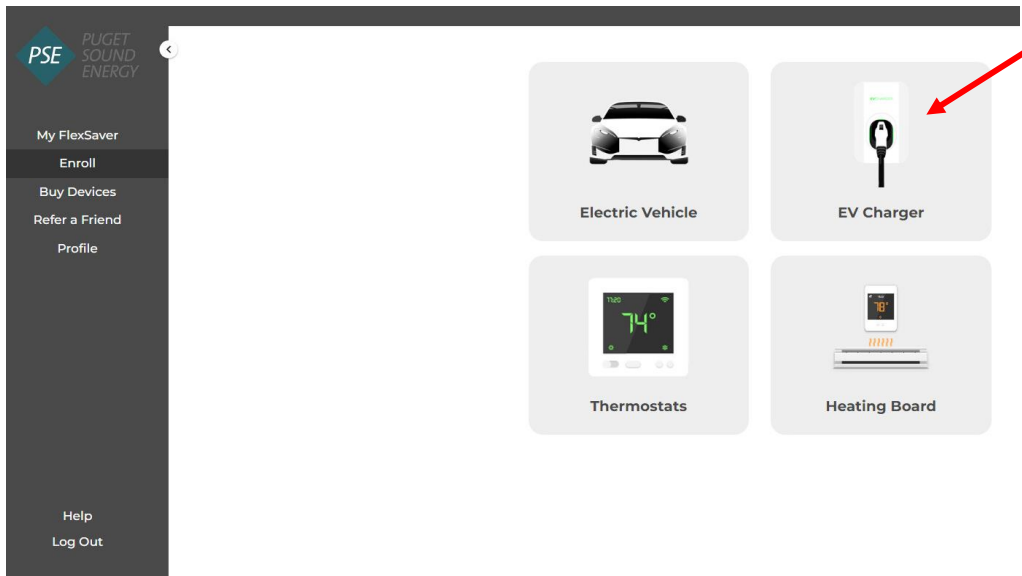


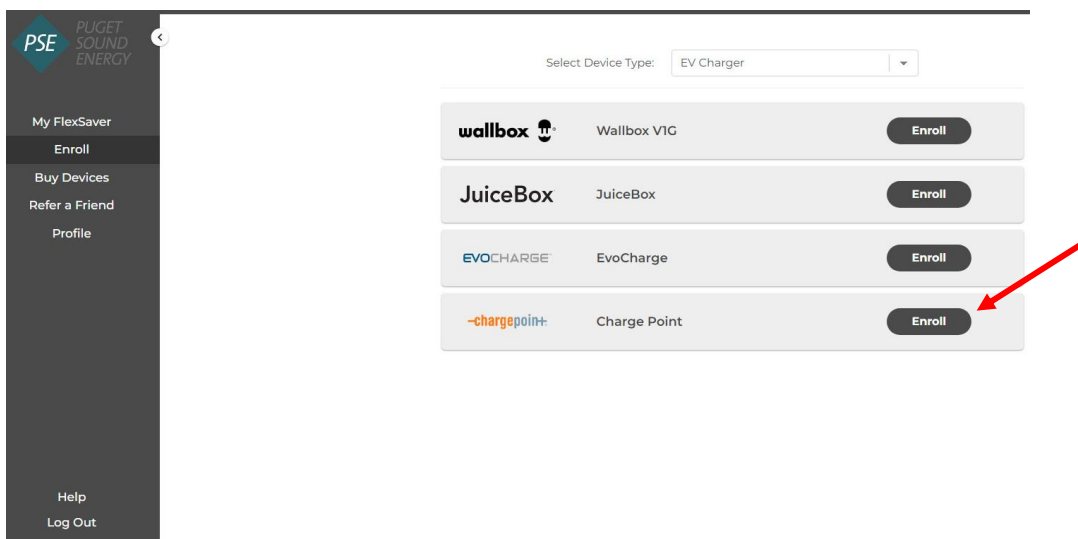
PSE Flex EV FlexSaver ChargePoint Enrollment

This document outlines a specific enrollment flow ChargePoint EV chargers, as there are additional screens and steps required to sign up.

Sign into [FlexSaver](#), click **Enroll** and then click **EV Charger**



Selecting **ChargePoint** will take you to the ChargePoint customer portal



Login to your ChargePoint account, click *Connections* and type “pse” into the search field. This will bring up the PSE Flex EV program tile.

The screenshot shows the ChargePoint interface. On the left is a login screen with the ChargePoint logo, a cityscape illustration, and a car icon. The login form includes a text input for email/username containing 'psecustomer@email.com', a 'Forgot username?' link, and an orange 'Next' button. Below the button is a link for 'Don't have a driver account? Sign Up'. On the right is the 'Connections' page, which has tabs for 'Map', 'Connections', and 'Waitlist'. The 'Connections' section includes a search bar with 'pse' and a 'Filters' button. A search result tile for 'PSE Flex EV' is visible, showing the PSE logo, connection name 'Customers', and a benefit of '\$100 to Sign-up + \$0.50 per kWh Saved'.

Click on the program tile and enter your PSE credentials to request to be added to the program.

This screenshot shows the 'Request Connection' modal and the updated program tile. The modal on the left has a title bar with a close button, the PSE logo, and the program name 'PSE Flex EV'. It lists the connection name 'Customers' and the benefit '\$100 to Sign-up + \$0.50 per kWh Saved'. Below this are input fields for 'Utility Account ID *', 'Street Address *', 'City *', and 'Zip Code *'. At the bottom, there is a disclaimer: 'By requesting this connection, you agree to the ChargePoint Connections Terms and Conditions.' and a 'Request Connection' button. On the right, the 'Connections' page is shown again, but the 'PSE Flex EV' tile now features a dark grey button with the text 'Requested'.

After the connection request is submitted, you will receive an email from ChargePoint within one week confirming receipt, while your account is being validated by PSE.

Once validated, you will receive an email with a link to receive your enrollment reward, no later than two weeks from the original confirmation email.

If your account cannot be validated due to an incorrect account number, not having a PSE electric account, not linking a ChargePoint charger to the account, or rate or meter related issues, you will receive a separate notification with steps to correct the issue, if applicable.



You're ready to charge.

Dear PSE Customer,

Your connection to Customers has been approved, so you're ready to charge there using your ChargePoint account. You can start a charge at any time by tapping your phone (with the [ChargePoint app](#) installed) on any station. Here's more on [how to charge](#).

The Puget Sound Energy Flex EV Admin has provided the following message:

Thank you for signing up for PSE Flex EV with your ChargePoint charger. Your account is currently being validated by PSE. You will receive a notification in 1 to 2 weeks confirming your registration to the program or requesting further information to complete the enrollment process.

Team ChargePoint

This is an auto-generated customer service email from ChargePoint, Inc. Do not reply to this message. If you have any questions, please contact [customer support](#).



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