

The latest news on what's powering our neighborhoods



Expect lower natural gas heating bills

The chill of winter's cold will be eased this year by a decrease in your natural gas bills. For households using an average 68 therms per month, monthly bills will drop by more than 15 percent, or \$12. Lower bills are due to a decrease in the price of natural gas.

Look at what you've done in 2015

This year, you saved lots of energy, stayed safe, became greener and more!

- Saved more than 290 million kilowatt hours of electricity and 3.3 million therms of natural gas — enough to power 26,700 homes and heat 4,500 homes in a year.
- Increased the number of calls to 811 before starting your digging project by 10,000.
- Installed more than 31,000 energy-efficient showerheads, 2.7 million LED bulbs and millions of square feet of attic, wall and floor insulation.

And finally, you asked, we listened. Your feedback helped us design an easier to read bill that uses about 370,000 fewer sheets of paper each month.



Smell rotten eggs? It could be a gas leak

To make natural gas easy to detect, PSE adds an odor that smells like rotten eggs or sulfur. If you ever smell this odor and suspect a leak, don't hesitate. Leave, then call us or call **911**. We'll check it out, for free, no matter when you call. Dial from outside your house. Don't flip any switches, nor do anything else that could cause a spark. And don't worry about sending a false alarm. We're just glad to put your mind at ease.

pse.com/gassafety

Be ready for winter's punch

We expect wet and windy weather this winter. Plan ahead and stay safe:

- Download the free myPSE outage app to track and report outages in your neighborhood and get estimated restoration times.
- Assemble an emergency kit with a radio, flashlight, extra batteries, first-aid kit, bottled water and three days of non-perishable food.
- Stay away from downed power lines.
- If using a generator, always operate outdoors and follow the manufacturer's instructions.

pse.com/prepare

You may qualify for assistance

Depending on income and household size, you may be eligible for free energy-efficient improvements to your house, apartment or manufactured home, as well as payment assistance with your heating bill. A lower-income recipient can receive up to \$1,000 in credits from the Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). For additional info, call **1-866-223-5425**.

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