

The latest news on what's powering our neighborhoods

It's not your grandma's power system

PSE employees — Kittitas County

Every year, PSE invests millions to update our power system, deploying new materials and technology that mean more dependable power for you, and our more than 1 million electric customers over eight counties. Over the years, we've installed hundreds of miles of tough new wires that are more resistant to falling tree limbs that can cause outages. Improved communications systems allow operators to more closely monitor and adjust the power flow on your local system from a distance.

pse.com/inyourcommunity



In 2013, PSE:

- Replaced more than 750 poles with new, stronger poles
- Installed more than 30 miles of resilient tree wire
- Upgraded substations in Whatcom, Skagit, Kittitas, Kitsap, King and Thurston counties



PSE customer Chuck Kegley —
King County

\$50 for your old refrigerator or freezer

Have an old working fridge or freezer taking up space? Your old appliance could be costing you as much as \$200 a year on your energy bill. If you're a PSE electric customer, we'll pick-up and recycle your old fridge or freezer for FREE, and for a limited time, through August 15, you'll get a \$50 prepaid VISA gift card. To schedule your free pick up call **1-877-577-0510** or schedule online.

pse.com/recycling

Know the signs of a natural gas leak!

You can detect natural gas from the odor of sulfur or rotten eggs, a hissing sound, bubbles escaping through a puddle, and dead vegetation where you wouldn't expect it. Natural gas is lighter than air and can be ignited by the spark from flipping a light switch. If you detect gas, don't hesitate! Even if you're unsure, leave the area, then call PSE at **1-888-225-5773**, TTY: **1-800-962-9498**, or call **911**.

pse.com/gassafety

Cities compete in Green Power Challenge

This year, PSE electric customers in the cities of Issaquah, Puyallup and Redmond are competing in PSE's annual Green Power Challenge. Each city who meets their individual enrollment goal will earn \$20,000 for a community solar array. The city with the highest percentage of new participants will earn an additional \$20,000 and be named 2014's Greenest Town in the Puget Sound.

pse.com/gpchallenge

You have our guarantee

We are committed to keeping scheduled appointments and to restoring power outages as soon as we can. If we don't keep an appointment or if electric service is out for 120 consecutive hours or longer, subject to certain conditions, we'll credit your account \$50.

pse.com/guarantees

