

# Monthly promotions

## April 2021 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

### Download inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



## Spring into energy savings

As we refresh our homes and prepare to welcome warmer weather, there are small and big tasks that can help make your home more efficient. Whether it's ...

- Putting up those LED patio string lights you've been eyeing
- Monitoring and controlling your home's temperature wherever you are with a smart thermostat
- Upgrading windows to let the light in and keep the cold out

Keep our rebates in mind as you spring into the new season! Visit [pse.com/rebates](https://pse.com/rebates) for everyday ways to save or shop instant rebates at [pse.com/marketplace](https://pse.com/marketplace).

## Blocked sewer? Call PSE, or ask your plumber to call

If you experience a sewer blockage outside the walls of your house, call PSE when your plumber is on their way to clear it. Or have your plumber call. Natural gas lines have inadvertently been installed through some sewer and septic lines. Clearing them with a cutting tool could break the gas line, allowing gas into your house and creating a dangerous situation. PSE will meet your plumber on-site—for free—to make sure the sewer or septic line is safe to clear.

[pse.com/sewersafety](http://pse.com/sewersafety)



## Service guarantees

We stand behind our service to you. We constantly track our performance and use your feedback to make improvements. We'll credit your bill if we fail to meet our service guarantees.

- Appointment service guarantee
- 24-consecutive-hour non-major storm power outage restoration guarantee
- 120-consecutive-hour power outage restoration guarantee

Conditions apply. More at [pse.com/guarantees](http://pse.com/guarantees).

## Help your neighbors in need

Consider donating to The Salvation Army Warm Home Fund, which provides short-term, emergency bill payment assistance to PSE customers facing financial difficulties. To give a little extra on your next PSE bill payment, specify the donation amount on your payment stub or when you pay online.

## Protect yourself and your wallet—call 811 before you dig

Are you installing a fence post? Building a deck? Planting a tree? Call 811 before you start work on any of these projects to protect yourself from injury and to avoid having to pay costly repair bills. Underground gas and electric lines are often where you least expect them and even a tomato plant stake could puncture a gas line. Call 811 two business days (not counting the day you call) before you dig. Outline your dig area in white paint so that the utilities will know where to mark. Utility owned lines are marked for free. Learn more by visiting [washington811.com](http://washington811.com).





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**Know what's below.  
Call before you dig.**





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## Go paperless

Sign up to manage your account and pay online at **[pse.com/gopaperless](https://pse.com/gopaperless)**.



This envelope is recyclable.

### **April is Safe Digging Month**

Call 811 before digging so you don't hurt yourself or damage pipes and wires. Make the call two full business days (not including the day you call) before you dig so utilities can come out and mark the buried lines for free.

[washington811.com](http://washington811.com)

### **Transmission Peak Message for March 2021.**

This past month's transmission system peak occurred on March 16 at hour ending 0900.



## Your energy bill is now available

Hi CUSTOMER,

Your monthly energy bill is now available to view.

**Account No:** 000000000000

**Your bill is due:** MONTH 00, 2021

**Amount due:** \$00.00

To view and pay your bill, simply [sign into your PSE account](#). If you are enrolled in autopay, no additional action is required.

[View & pay](#)

Thanks for being our customer! For customer service, please visit our [website](#), download the [mobile app](#), or email us at [customercare@pse.com](mailto:customercare@pse.com).

Thank you,  
Puget Sound Energy

[GREEN ENERGY OPTIONS](#)

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[pse.com](http://pse.com)

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