

Monthly Promotions

September 2018 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Scratch Sniff Brochure](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



We're making our grid smarter, greener and more reliable

We're testing and rolling out some exciting, cutting-edge technologies that will help customers save money and energy, while helping us improve reliability and reduce our carbon footprint.

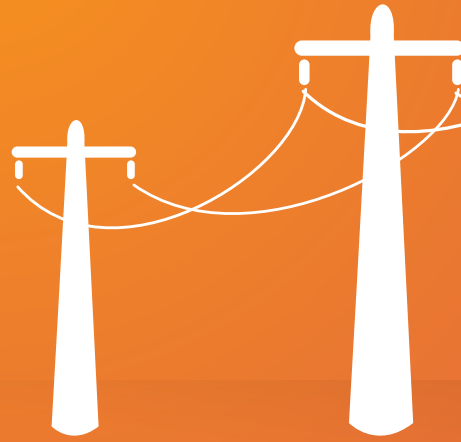
- A self-healing grid helps us find damages during outages and routes power around the problem, limiting outages to fewer homes and helping us find and fix damages faster.
- Conservation voltage reduction (CVR) balances energy across the grid for a more efficiently run system without any changes to your appliances and electronics. You save energy without doing a thing!
- Exploratory battery projects are helping us gain insight into future integration with our system. Batteries can provide backup during power outages, sync with solar panels and help reduce power need during times of high demand.

For more information on these and other new technologies we're exploring, visit pse.com/smartgrid.

Stay clear of overhead power lines

It's the season for pruning, painting and other activities that bring ladders and tools close to overhead power lines—dangerously close, if you're not careful. When working near overhead lines, be mindful of how you're carrying ladders, and keep them, yourself and your tools at least 10 feet away from the line – more if the line is anything other than the line from a pole to your house.

pse.com/electricsafety



We troubleshoot furnace problems

Before cooler weather sets in, now is a good time to make sure your heating equipment is operating safely. If you think your natural gas furnace, water heater or other appliances are not operating safely or properly, please call us at **1-888-225-5773** to schedule a PSE natural gas service technician for a free visit to diagnose the problem. Depending on the diagnosis, the technician can perform minor repairs for a charge.

A healthier, more efficient home

Ready to have a healthier, safer home while saving money and energy? PSE provides upgrades like: insulation inside walls and attics, sealing air leaks around windows, and installing energy efficient products such as showerheads and LED light bulbs. Eligibility for this program is based on your income. Visit pse.com/liw to find your local agency and begin the qualification process. For information on everyday weatherization, visit pse.com/energyassessment.

2018 Renewable Energy Report Card

From the renewable energy generated at Puget Sound Energy-owned wind and hydro power facilities as well as what is purchased from independent power producers, we are on track to meet and exceed the required 9 percent renewable energy target by year-end 2018. The target is based on the average amount of electricity PSE customers used the prior two years. The costs associated with the generated renewable energy and renewable energy credits are \$27.8 million per year.

Puget Sound Energy 2018 renewable energy target progress report card*

	2016	2017	2018
Target percentage	9%	9%	9%
Approved renewable energy target	1,848,542 MWh	1,843,118 MWh	1,879,417 MWh
Available renewable energy resources	1,936,017 MWh	1,854,376 MWh	2,343,413 MWh

* As required by the Energy Independence Act of Washington state



PUGET SOUND ENERGY

**SMELL GAS?
ACT FAST!**



**DO THE SAFE THING.
BE SMART AROUND NATURAL GAS.**

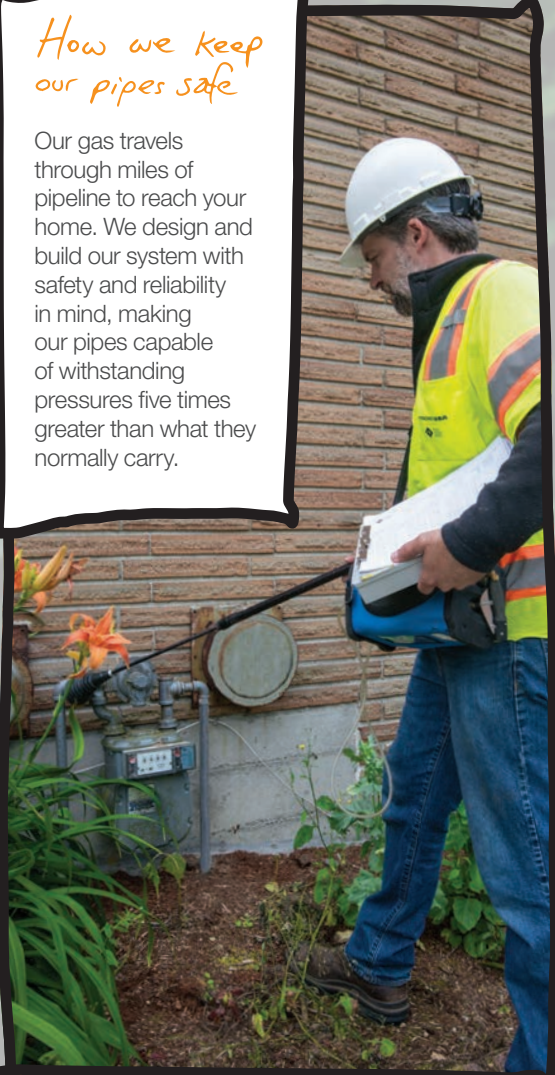


*Blocked sewer?
Call PSE before
you clear!*

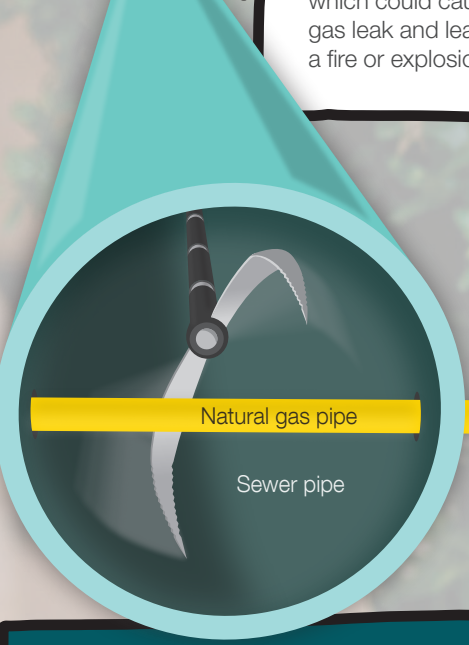
On rare occasions, natural gas lines have been unintentionally installed through sewer and septic lines. They're safe unless cut by a sewer clearing tool, which could cause a gas leak and lead to a fire or explosion.

*How we keep
our pipes safe*

Our gas travels through miles of pipeline to reach your home. We design and build our system with safety and reliability in mind, making our pipes capable of withstanding pressures five times greater than what they normally carry.



We meet and often exceed all state and federal safety requirements, inspecting all 26,000 miles of our system for leaks at least once every three years.



Don't cause a gas leak. Always call PSE at **1-888-225-5773** to meet your plumber on site before clearing an exterior blockage. We usually respond within an hour, no charge.

PSE PUGET SOUND ENERGY

Puget Sound Energy
P.O. Box 97034
Bellevue, WA 98009-9734
pse.com/gassafety



Smell gas?
Act fast!

A natural gas leak can lead to a fire or explosion, so if there's even a slight chance of a leak, don't hesitate. Leave the area, then call PSE at **1-888-225-5773** or call **911**. We respond immediately to all potential leaks, free of charge.

1 DETECT



SNIFF

Gas doesn't smell on its own, so we add a sulfur-like rotten egg stench to help you know it's leaking.



LISTEN

Gas can hiss or even roar as it escapes from pipes.



LOOK

Gas may make bubbles, blow dirt, and kill plants when it's leaking from underground pipes.

Digging?
Call 811 first!

Don't cause a gas leak. Call **811** at least two business days before digging to get your pipes located. The day you call doesn't count. There's no charge to locate utility-owned lines.



2 LEAVE



Leave the area before doing anything else. If inside, evacuate down the street. Do not use a phone, flip a switch, or do any other thing that may cause a spark.

You're required by law to have all utilities marked before digging on private, public and commercial property. Always call **811** first.

3 CALL

Call PSE at
1-888-225-5773
or call
911



Earthquakes and natural gas

It's good to know how to turn your gas off at the meter, so that in an earthquake, if you smell or hear gas escaping, you can turn it off. Learn how at pse.com/gassafety. If you turn it off, don't turn the gas back on yourself. Call PSE so a proper safety inspection can be performed.

Always use a hand tool when digging within 2 feet of buried gas lines. You'll know where they are by the markings or flags left by the locator who responds to your **811** call.



P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

Inside: Sniff the
actual odor of a
natural gas leak.





Consider supporting renewable energy

Join the over 45,000 PSE customers who are participating in a PSE program to support renewable projects in our region.
pse.com/renewables





PLACE
STAMP
HERE

Save a stamp. Go paperless.
Visit **pse.com** for more information.

BELLEVUE, WA 98009-9269





Customer service — guaranteed

We commit to keeping scheduled appointments and to restoring power outages as soon as we can. Visit pse.com/guarantees.



This envelope is recyclable.

Know how to detect a natural gas leak

Make your household familiar with the distinctive smell added to natural gas for your safety. Scratch and sniff the brochure included in this month's paper bills, or request one at pse.com/detectaleak.

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on August 8 at hour ending 1800.

Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2018.

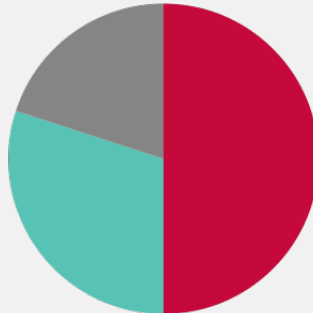
[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

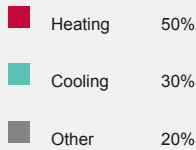
Energy Analysis

Here's an estimate of how your home used energy this billing period.*

Heating and cooling were 80% of your energy use.



Month 1, 2018 – Month 31, 2018



Want a complete breakdown? Answer a few questions about your home.

[UPDATE HOME PROFILE](#)

*We calculate heating and cooling based on weather patterns and how your home uses energy.

Did you find this email helpful?

[YES](#)

[NO](#)