

Monthly Promotions

December 2015 Puget Sound Energy bill inserts and information

Included in your electronic or mailed statement is information on ways to save energy and manage costs, as well as safety tips.

Download Inserts

- [The Voice customer newsletter](#)
- [Envelope messaging](#) for current month's bill
- [Bill print messages](#)
- [eBill notification](#)

The latest news on what's powering our neighborhoods



Expect lower natural gas heating bills

The chill of winter's cold will be eased this year by a decrease in your natural gas bills. For households using an average 68 therms per month, monthly bills will drop by more than 15 percent, or \$12. Lower bills are due to a decrease in the price of natural gas.

Look at what you've done in 2015

This year, you saved lots of energy, stayed safe, became greener and more!

- Saved more than 290 million kilowatt hours of electricity and 3.3 million therms of natural gas — enough to power 26,700 homes and heat 4,500 homes in a year.
- Increased the number of calls to 811 before starting your digging project by 10,000.
- Installed more than 31,000 energy-efficient showerheads, 2.7 million LED bulbs and millions of square feet of attic, wall and floor insulation.

And finally, you asked, we listened. Your feedback helped us design an easier to read bill that uses about 370,000 fewer sheets of paper each month.



Smell rotten eggs? It could be a gas leak

To make natural gas easy to detect, PSE adds an odor that smells like rotten eggs or sulfur. If you ever smell this odor and suspect a leak, don't hesitate. Leave, then call us or call **911**. We'll check it out, for free, no matter when you call. Dial from outside your house. Don't flip any switches, nor do anything else that could cause a spark. And don't worry about sending a false alarm. We're just glad to put your mind at ease.

pse.com/gassafety

Be ready for winter's punch

We expect wet and windy weather this winter. Plan ahead and stay safe:

- Download the free myPSE outage app to track and report outages in your neighborhood and get estimated restoration times.
- Assemble an emergency kit with a radio, flashlight, extra batteries, first-aid kit, bottled water and three days of non-perishable food.
- Stay away from downed power lines.
- If using a generator, always operate outdoors and follow the manufacturer's instructions.

pse.com/prepare

You may qualify for assistance

Depending on income and household size, you may be eligible for free energy-efficient improvements to your house, apartment or manufactured home, as well as payment assistance with your heating bill. A lower-income recipient can receive up to \$1,000 in credits from the Low Income Home Energy Assistance Program (LIHEAP) and another \$1,000 in credits from PSE's Home Energy Lifeline Program (HELP). For additional info, call **1-866-223-5425**.

pse.com/assistance



P.O. Box 97034
Bellevue, WA 98009-9734

PRESORTED
FIRST-CLASS MAIL
U.S. POSTAGE PAID
PSE

YOUR PUGET SOUND ENERGY BILL ENCLOSED

Don't be left in the dark.

Download the app for info on
power outages at pse.com/app.





Go paperless

Sign up to manage your account
and pay online at pse.com/mypse.



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PLACE
STAMP
HERE

Help others stay warm. Donate to The Salvation Army Warm Home Fund via your payment stub or online payment page.

BELLEVUE, WA 98009-9269





We'll work with you to help manage your bills.

Call us at **1-888-225-5773** to make payment arrangements.



This envelope is recyclable.

December 2015 bill print messages

Summary page

For all customers

Happy holidays

As 2015 draws to a close, we send our best wishes for the holidays and wish you a safe and happy new year. It's a privilege to serve you.

pse.com

Detail section

For transmission schedules 449, 459, NETWEC:

The past month's transmission system peak occurred on November 30 at hour ending 0800.



Customer
Account # 000000000000

Your energy bill

Amount due:

\$000.00

Bill due on Month 00, 2015.

[VIEW & PAY](#)

Thank you for being a Puget Sound Energy customer.

Note: If your PSE account is set up for automatic payment, no action is necessary. Your automatic payment to PSE has been scheduled and will be posted automatically to your account.

Be prepared. Stay connected.

Now is the time to get prepared. Download the outage app onto your mobile device or tablet to track power outages in your neighborhood, report an outage, and check status updates and estimated restoration times.



DOWNLOAD NOW

When you sign in to view and pay your bill and manage your account, link to [Important Information](#) about energy safety, emergency preparedness, customer services and ways to save energy.

[Manage profile](#)

Puget Sound Energy, P.O. Box 97034, Bellevue, WA 98009-9734

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